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Pricing

With respect to items sold by EduMaxi Ltd online, it is possible that some items in our online store may be mispriced. If we discover an item that you have ordered is mispriced, we may do one of the following:

- If an item's correct price is lower than our stated price, upon becoming aware of the issue we will contact you and refund the difference of the amount paid by you and the item's correct price.
- If an item's correct price is higher than our stated price, we will contact you upon becoming aware of the issue for instructions. If we become aware of the issue before the item has shipped, we reserve the right to cancel your order and notify you of such cancellation.

Returns & Replacements

We always aim to maintain that our resources are of an acceptable quality, match the description given on the products page of the website, advertisements, fliers, and/or by a Te Reo Singalong employee. Our website enables you to preview each of our resources online before you decide to purchase and hence all orders are sold on firm sale only. Print orders DO NOT carry a right-of-return unless the products arrive damaged. For any



goods that arrive damaged we are happy to replace the book free of charge or refund you with the value of the book.

If you have questions please feel free to discuss it with us and we will be able to find you the best solution.

Privacy & Security

We are committed to protecting customer privacy and security. All customer information provided to us, including any contact details, is secure. We DO NOT supply or sell your information to any third parties whatsoever. Customers receive automated emails during the purchasing process and newsletters or any special offers if they have elected to join our mailing list. If you no longer wish to receive promotional offers from us, just click the unsubscribe option at the bottom of any email you receive from us.

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1. The promotional text relating to the competition forms part of the terms and conditions.
2. The organiser of this competition is EduMaxi Ltd.
3. Participation in this competition constitutes acceptance of these terms and conditions.
4. The winners will be notified by email.
5. The prize includes delivery to the winner at their address as provided on entry.
6. EduMaxi Ltd shall not be liable for any loss (including, without limitation, indirect or consequential loss) or injury which is suffered or sustained in connection with this competition or in accepting or using the prize/s, except for any liability that cannot be excluded by law (in which case that liability is limited to the minimum allowable by law). EduMaxi Ltd takes no responsibility for prizes damaged or lost in transit.
7. EduMaxi Ltd collects participants' personal information in order to conduct the competition. Competition entrants agree to allow EduMaxi Ltd to use their information for the express purposes of conducting this promotion.
8. EduMaxi Ltd, their employees and their immediate families, participating agents and their associated agencies are ineligible to enter. EduMaxi Ltd reserves the right to verify the validity of entries.

Severability

If a provision, or part of it, of these terms and conditions is held invalid, unenforceable or illegal by a judicial authority for any reason, then that provision or part must be read down if possible but if that cannot be done then it must be severed and the balance of these terms and conditions will otherwise remain in full force.

Governing Law

This Terms of Use is governed by the law in New Zealand. If a dispute arises it must be subject to the exclusive jurisdiction of the courts of New Zealand.

Customer Contact

Tel +64 21 2234 873 (8.00am to 6pm, Monday to Friday)



Email madelize@tereosingalong.co.nz

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